

## Fiduciary Responsibility Ian Lanoff

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#### Trust Law Evolution

Old English law recognized trusts

- Family trusts have existed for centuries
- Pension funds emerged in the 1900s

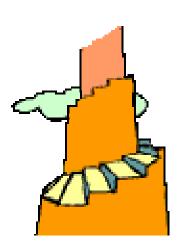
 In 1974, ERISA codified trust law applicable to private pension plans

#### Public plans – *not* subject to ERISA

- But ERISA is extremely influential
- Public plan laws are modeled after ERISA:
  - Most impose duties of prudence and loyalty
  - Many have fiduciary conflict provisions
  - Many have party in interest rules
- Public plans trustees look to ERISA for guidance
- ERISA provides a model for best practices

### Today's Roadmap

- Who is a fiduciary?
- 2. The 4 primary fiduciary duties
- 3. Procedural prudence
- 4. ETIs
- 5. Fiduciary misconduct (*i.e.*, conflicts)
- 6. Co-fiduciary liability
- 7. Party in interest violations
- 8. Prohibited transactions under the IRC
- 9. Plan expenses
- 10. What can internal auditors do?



### Who is a fiduciary?



# Why is it important to know if you are a fiduciary?

- Fiduciaries must satisfy the "highest standard of conduct known to law"
- Fiduciaries who violate those standards may become personally liable



#### Definition of *fiduciary*

- ERISA has a "functional" definition:
  - You are a fiduciary if your job involves a "fiduciary function" (regardless of what is in your job description)
  - Even if your job does <u>not</u> involve a fiduciary function, you are a fiduciary if take on a fiduciary function (<u>i.e.</u>, act outside your job)
  - Ministerial acts are <u>not</u> fiduciary functions
- Applicable state law may be different

#### What is a fiduciary function?

- If you <u>exercise</u> discretionary authority or control with respect to <u>management of the</u> <u>plan</u> or the <u>assets of the plan</u>
   or
- If you actually <u>have</u> discretionary authority or responsibility for plan administration or
- If you provide investment advice for a fee

# Can an Internal Auditor be a Fiduciary?

- Does the ERISA model apply?
- Do you hire and fire plan service providers?
- Do you buy products from vendors?
- Do you have discretionary authority or responsibility for plan administration?
- You could be a fiduciary with respect to some parts of your job, but not others...

# Can Fiduciary Duties be Delegated to You?

- Generally, fiduciaries can delegate fiduciary responsibilities
- But the ultimate responsibility (liability) remains with the fiduciary
  - For example, if the trustees delegate the contracting function to internal audit, you may share the fiduciary responsibility (liability) with the trustees
  - ERISA permits delegation to investment managers
- Fiduciaries have a duty to monitor delegees (including investment managers) and replace them if appropriate

### What if you are not a fiduciary?

- Even if you are <u>not</u> a fiduciary, the trustees on the board are fiduciaries
- And your plan's executive director (and other officers) also may be fiduciaries
- Therefore, if you are <u>not</u> a fiduciary good news – you might not risk personal liability
- But others could be personally liable for a fiduciary breach if you perform poorly

#### 4 Primary Fiduciary Duties

Duty to act prudently

Duty of loyalty

Duty to diversify investments

Duty to follow plan documents

# Cornerstone: Duty to act prudently

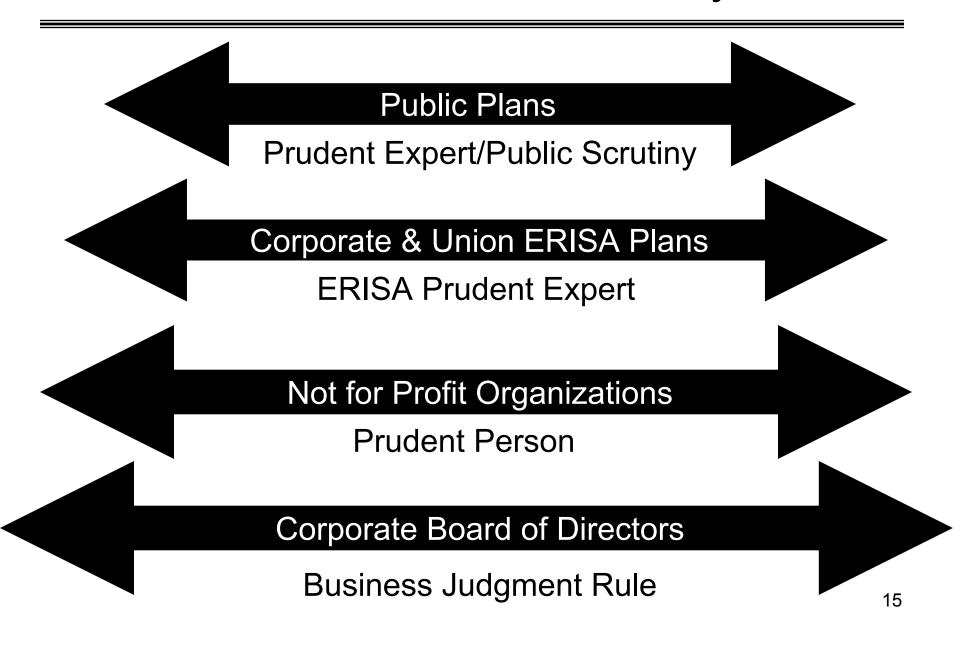


### Duty to Act Prudently

Must act with the care, skill, prudence and diligence under the circumstances then prevailing that a prudent person acting in a like capacity and familiar with such matters would use in the conduct of an enterprise of like character and with like aims

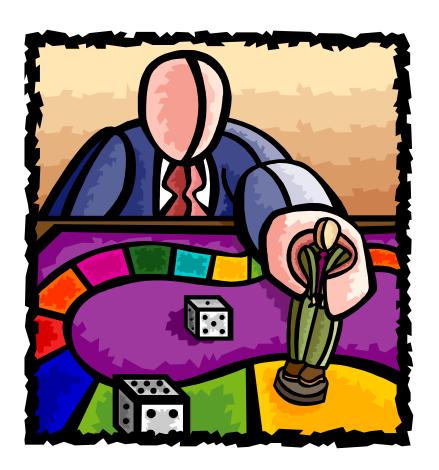
- Pure heart and empty head does not work
  - Good faith is not enough

#### Public Plans = the *least* fiduciary latitude



#### Procedural Prudence

- No guarantee of success required
- A prudent process is more important than a good outcome
- Prudence is judged at the time the transaction is entered
   not in hindsight



#### Six Elements of a Prudent Procedure

- Determine what information is needed to make the decision
- 2. Gather that information from competent, unbiased sources
- 3. Give it due consideration
- 4. Consult experts as appropriate regarding each of the foregoing elements
- Make the decision taking into account the information gathered and advice obtained
- 6. Document the decision and reasons for making it particularly carefully if the decision is contrary to the expert advice obtained

#### **Duty to Diversify**

Requires the Board (or other investment fiduciary) to diversify investments so as to minimize the risk of large losses



### **Duty of Loyalty**



#### **Duty of Loyalty**

 Fiduciaries must discharge their duties solely in the interests of participants and beneficiaries

- For the exclusive purposes of:
  - providing <u>benefits</u> to participants/beneficiaries
  - defraying <u>reasonable</u> administrative expenses

#### Solely in the Interests

- Fiduciaries have <u>no</u> duty of loyalty to
  - the legislature
  - to taxpayers
  - to the union who appointed him or her
  - to the governor who appointed him or her
  - to contributing employers

#### Solely in the Interests

- While performing trust business, fiduciaries may wear only one hat – that is act "solely in the interests" of participants and beneficiaries
- When performing trust business, fiduciaries may not also wear a second hat as, for example, a representative for the union or employer



#### Economically-targeted investments



- Sometimes called social investing
- Does it violate the duty of loyalty?
- Or prudence?
- All-else-is-equal test ...

#### Corporate Governance

- A fiduciary who fails to vote or cast a vote without considering the impact of the question, or votes blindly with management, would appear to violate his or her duty to prudently monitor plan assets
- The emergence of "Shareholder Activism"



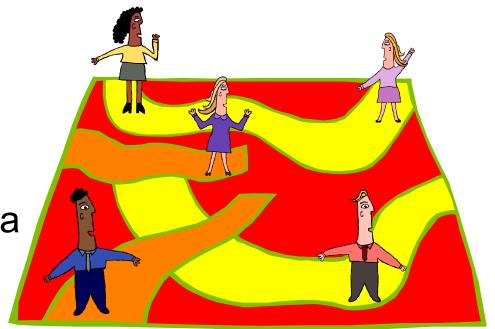
### Does "loyalty" mean <u>all</u> participants must be treated the same?

- Generally, in processing claims, similarlysituated participants and beneficiaries must be treated similarly
- What about plan design issues?
  - Is it a fiduciary breach to design a health plan that provides better benefits to some groups?
  - This might be a "settlor" function <u>not</u> a fiduciary decision
  - Even if a fiduciary decision, generally, it is <u>not</u> required to provide the same benefits to all

# The duty of loyalty includes the duty not to mislead participants

 Fiduciaries must communicate material facts affecting the interests of beneficiaries

 This duty exists when a beneficiary asks fiduciaries for information, and even when he or she does not



### Duty to follow plan documents

- To the extent consistent with law
- Current hot topic for corporate plans:
  - If plan documents require fiduciaries to invest in company stock, would the duty of prudence ever require investment fiduciaries to override

that requirement?

- If yes, when?

#### **Protection From Liability**

- Rely on experts (not always)
- Procedural prudence (might be a safe harbor)
- Government or sovereign immunity (probably not)
- Fiduciary liability insurance (to a limited extent, may be covered under the plan's policy)

Co-fiduciary liability

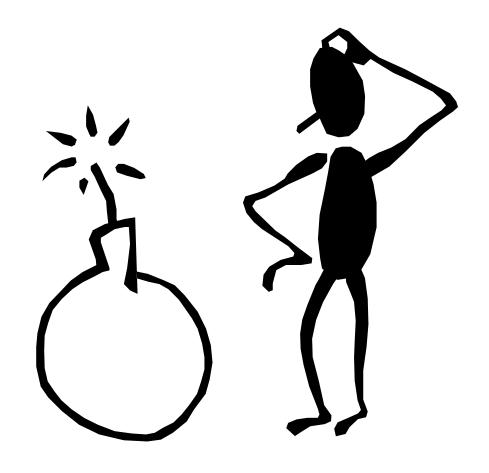
- You are your brother's keeper
- You will have co-fiduciary liability if:
  - you know of another fiduciary's breach and do nothing
  - If your failure to perform your own fiduciary duties (<u>e.g.</u>, fail to monitor others) enables another fiduciary to breach his or her duties
- Resigning, without more, is <u>not</u> a solution



#### Misuse of Fiduciary Authority

#### 3 ways:

- Own interest (also called fiduciary self-dealing)
- Adverse party conflicts of interest
- "Kick-backs"



### Fiduciary Self-Dealing

 A fiduciary cannot act in a transaction if the fiduciary has a self-interest (<u>e.g.</u>, hiring a relative's firm to be a service provider)



#### Adverse Party Conflicts of Interest

- A fiduciary cannot represent a party with an adverse interest, even if he or she receives no personal gain
- Trustees of two plans who negotiated a loan between the plans engaged in an unlawful transaction because the interests of borrowers and lenders are <u>always</u> adverse

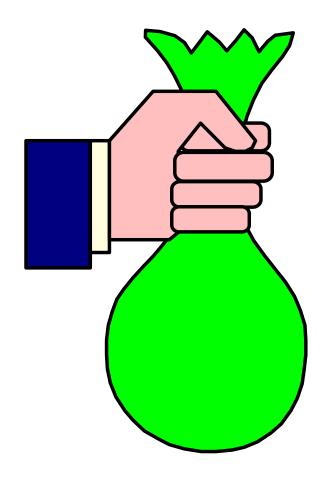
#### 5 Elements of a Kickback?

- 1. A "fiduciary"
- 2. must receive "consideration"
- 3. from a party "dealing with" the plan
- 4. for the fiduciary's "own personal account"
- 5. "in connection with" a plan transaction.



#### Kickbacks

 A fiduciary charged with violating the antikickback rule must prove by "clear and convincing evidence" that compensation he or she received was for some service other than a transaction involving the plan

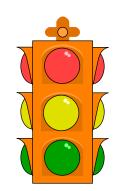


# Who goes to the dark side?



#### Resolving Fiduciary Conflicts

- Avoid if possible
- Disclose and recuse if unavoidable
  - Very technical, tenuous conflicts may be okay



- Recusal means absence from all consideration
- No way to resolve a kick-back
  - Disclosure and recusal are not a remedy for kick-backs

## Party in Interest Prohibitions

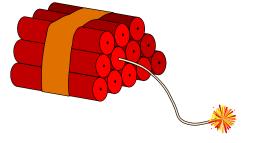
- Per se violations
- Covers most non-exempt transactions between the Trust and parties in interest:
  - Sales; exchanges; leases; loans; furnishing of goods, services, or facilities; use of plan assets
- Parties in interest include:
  - Employers, union, participants, trustees and fiduciaries, service providers (<u>e.g.</u>, lawyers, actuaries, investment managers)
  - A broad ranges of affiliates of the foregoing

# Exemptions for Transactions Involving Parties in Interest

- ERISA has many exemptions:
  - Common exemption is for reasonable contracts for appropriate services needed to operate the Plan and Trust
  - QPAM exemption: Covers independent investment managers of a certain size
  - Many other exemptions
- State law may be different
  - May set an arm's length standard

# Prohibited Transactions under the Internal Revenue Code

- Section 503 of the Code
- This <u>does</u> <u>apply</u> to tax-qualified governmental pension plans
  - Many of the rules are similar to ERISA's fiduciary misconduct and party in interest prohibitions
- Penalty for violating these rules:
  - Loss of tax exempt status



## Plan Expenses



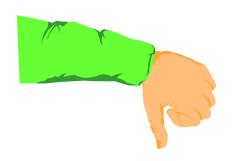
# What is a reasonable administrative expense?

- Is it for appropriate plan services?
- Is it permitted under the rules governing the plan?
- Is it reasonable in amount?
- Is it a "fiduciary" & not a "settlor" expense?
  - A union or employer trustee cannot charge expenses related to his or her other position

## Appropriate Services

- Generally, any cost incurred by fiduciaries can be paid from plan assets
- For example
  - Plan administration expenses, recordkeeping, participant communications, actuarial and accounting fees, claims processing fees
  - Fees for trust and custodial services
  - Investment expenses

## Not Appropriate Services



- Services benefiting the employer or union
- Services to a different plan
- Services not reasonably necessary to carry out plan administrative, investment and operational requirements
- Arrangements involving self-dealing, conflicts of interest or kickbacks

#### Reasonable in Amount

- Reasonableness must be determined in light of the services rendered
  - As would ordinarily be paid for like services by like enterprises under like circumstances
  - Within the range of compensation to others in the same industry or occupation for similar services
- Reasonableness is measured at the time the contract is entered
  - Not at the time the contract is questioned



#### What can internal auditors do?

#### Procedures?

Do your plan fiduciaries follow prudent *procedures* when making decisions?





## Internal policies?

- 1. Do you have a policy designed to identify and avoid:
  - fiduciary conflicts?
  - prohibited transactions?
  - party in interest violations?
- 2. Have you listed primary parties in interest?
- 3. Written benefit claims procedures?
- 4. Travel and expense policy?
- 5. Records retention policy?

# External policies? Monitoring outside fiduciaries?

 Do you ask outside investment managers (or other outside fiduciaries) to provide you with copies of *their* policies to avoid fiduciary conflicts and other prohibited transactions?

 Is requesting policies from outside fiduciaries part of the duty to monitor?

## Fiduciary Compliance Audit?

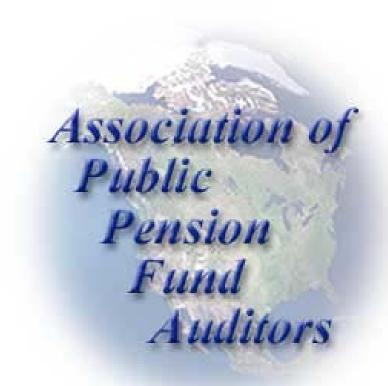
 Many corporate plans retain outside firms to undertake a fiduciary compliance audit

Would that be appropriate for your plan?

# What can organizations do to strengthen and improve fiduciary understanding?

# What can internal auditors do to help foster a greater sense of fiduciary responsibility?

# What do professional standards require?



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